

the Adelante fleet

First Great Western and First Great Western Link have worked together to introduce the Adelante fleet of trains to former Turbo Express routes. From 12 December 2004, 125mph Adelante trains will operate the majority of fast long-distance services, including those between London Paddington and Oxford and the Cotswolds.

Passengers can enjoy a selection of food and drink from the Buffet Bar, relax in comfort without being disturbed in the Quiet Carriage, travel in style in First Class or enjoy music on the move in the Audio Carriage. Better on board facilities are also available for those with special needs.

The trains are environmentally friendly, meeting the latest European standards on emissions and offer improved fuel consumption. Built with safety and security very much in mind, all materials comply with latest standards, while the trains are sure to make an immediate impression with their striking, aerodynamic exterior design.

The Adelante trains will complement and strengthen our existing fleet of Turbo Trains, which will remain in service.

National Rail Enquiries
08457 48 49 50
 24 hours, calls may be recorded, local rate
www.nationalrail.co.uk

www.firstgreatwestern.co.uk

First Great Western Link
 Milford House
 1 Milford Street
 Swindon
 SN1 1HL
 Registered in England and Wales No. 4804687.
 Part of the National Rail Network



Contact us

Please let us know how we are doing

We are eager to hear from you

- If any member of staff has particularly exceeded your expectations
- If any new products are particularly to your liking
- If we have let you down in any way

Write to us at:

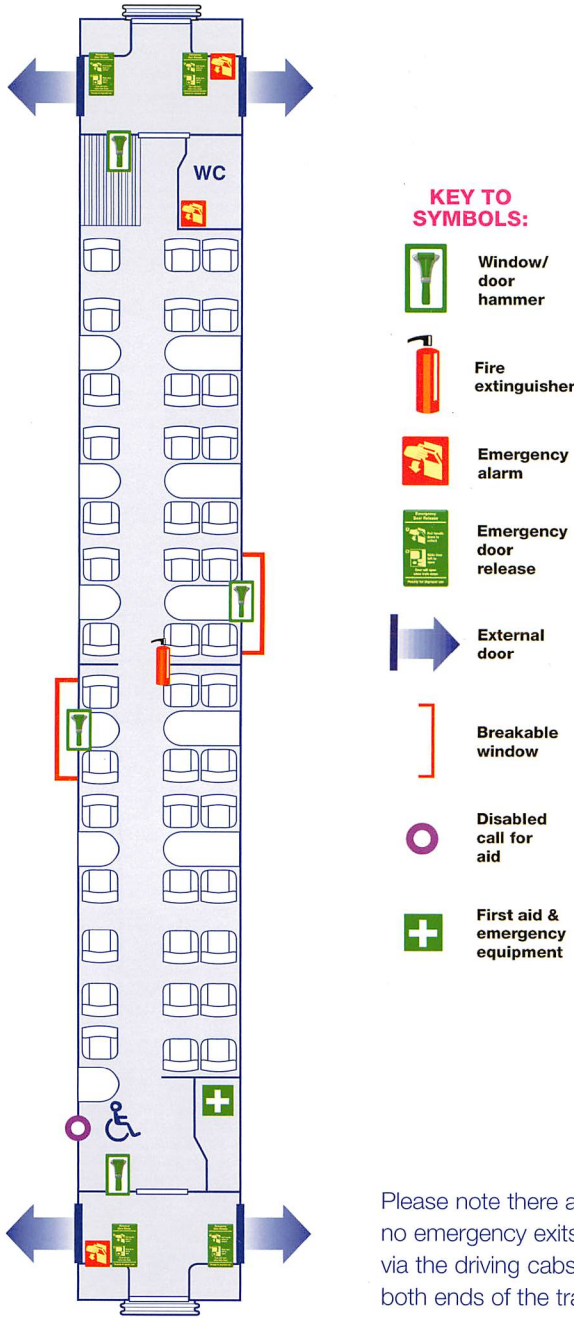
Customer Relations
 First Great Western Link
 Venture House
 37 Blagrove Street
 Reading
 RG1 1PZ

Telephone:
0845 330 7182

Fax:
0118 957 9006

E-mail:
feedback.fgwlink@firstgroup.com

The diagram below shows a typical arrangement of an Adelante train coach. Layouts may vary, so it is important to know where the emergency equipment is.



Welcome to the Adelante fleet



Linking London,
 the Thames Valley
 and the West





The quiet carriage which is located in Coach A provides a mobile phone free environment in which to work, sleep or relax. Plus advanced suspension throughout the train for a smoother, quieter ride.



Our friendly staff are happy to help with any special requirements or assistance you may need.



A passenger information system with electronic displays and automated announcements provides useful information throughout your journey.



First Class (Coach D) offers an at-seat service of complimentary refreshments and a dedicated customer service host between 0700 and 1900 (subject to availability)

Welcome to the Adelante fleet

Coach A

Standard class
Quiet carriage



Coach B

Standard class
Buffet Bar
Family carriage



Coach C

Standard class

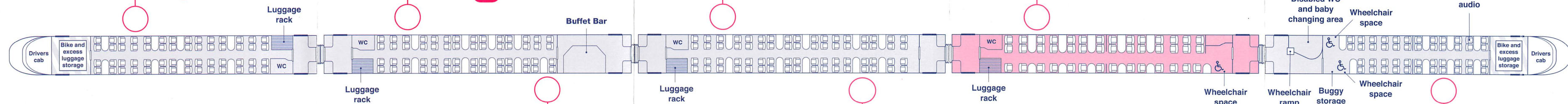
Coach D

FIRST CLASS



Coach E

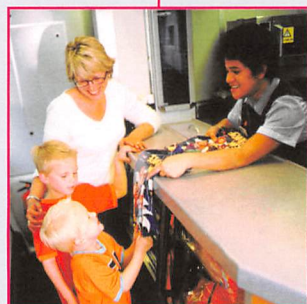
Standard class
Audio carriage



Normal formation:

Coach E at front end of train on services to London.
Coach A at front end of train on services from London.

The Buffet Bar in Coach B serves fresh "bean-to-cup" coffee, such as latte and cappuccino, and a range of sandwiches, snacks and drinks.



Easy-to-use, customer operated sliding doors lead to a quiet carriage environment.



Enhanced facilities for customers with special needs include easy access for wheelchairs, a wheelchair accessible toilet on every train and Braille labelling.



The audio carriage, in Coach E, provides at-seat entertainment with a range of musical styles through four CD channels and three radio stations. Headphones are available to buy on board.

